MISSION:
The Office of Business Management provides business services in support of Emory University's academic, research, and healthcare missions.

VISION:
The Office of Business Management is an exemplary service organization that has a positive impact on the quality of life at Emory. We proactively provide efficient, ethical, professional business services that exceed the community's expectations.

Our objectives are to:

- Excel as a service organization
  - Set the standard for others to respect and follow (respected by peer organizations)
  - Embrace technology to improve delivery of customer service
  - Provide leadership and stay abreast of trends in operations
  - Promote professional development opportunities for staff
  - Recruit and retain the very best people

- Impact positively the quality of life at Emory University
  - Respond to customer needs in a proactive manner
  - Foster effective communication
  - Promote and develop mutual respect and collaboration among diverse community
  - Promote environmental stewardship
  - Create a safe and secure environment

- Exceed the community's expectations
  - Anticipate needs and respond in a timely and creative manner
  - Maintain ethical standards for delivering services
  - Recognized as a value-added resource for service excellence

Updated August 13, 2004